

## Cancellation Policy (England)

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If you are a resident of the following properties, you are required to pay a **Holding Deposit** to secure your booking,

- Leeds - Asa Briggs House
- Sheffield - Sharman Court
- Southampton - Hampton Square

### Holding Deposit - Cancellation Policy (England)

Once you have paid your Holding Deposit and you have been allocated a room, then should you decide to cancel then the Holding Deposit is non-refundable.

If you have paid the holding deposit and the licence agreement has been accepted by both parties then you will be held to the terms of the licence until a replacement licensee is found.

If you rebook a room for a subsequent year and your deposit is carried forward, and then you decide to cancel this booking then the deposit will be withheld.

If you are a resident of the following properties, you are required to pay an **Advance Rent** to secure your booking,

- Bristol - Culver House, Transom House
- Huddersfield – Firth Point, Saw Mill, Snow Island
- London – Bernard Myers House, Sunlight Apartments
- Plymouth – Alexandra Works, Central Point, Discovery Heights, St Teresa House, St Thomas Court
- Sheffield – Central Quay

### Advance Rent - Cancellation Policy (England)

Once you have paid your Advance Rent and you have been allocated a room, then should you decide to cancel then the amount equal to the lesser of (i) the Advance Rent and (ii) the amount equivalent to one week's Licence Fee is non-refundable.

If you have paid the Advance Rent and the licence agreement has been accepted by both parties then you will be held to the terms of the licence until a replacement licensee is found.